



Sonoma-Marín Area Rail Transit District

General Manager's Report - October 2018

5401 Old Redwood Highway, Suite 200
Petaluma, CA 94954
Tel: (707) 794-3330
Fax: (707) 794-3037
www.SonomaMarinTrain.org

COMMUNITY OUTREACH

Community Outreach | Presentations and Community Events

As the popularity of SMART's passenger train service grows, demand for Clipper cards in the North Bay has also increased substantially. SMART's Communications and Marketing team has made education and information regarding the Clipper fare payment system an important part of its community outreach efforts. SMART has been a catalyst in the surge of discount Clipper cards issued to seniors and youth in the North Bay. The community outreach team has made it a priority to attend events in the area that reach these audiences, such as the Marin Senior Information Fair, which is held in October each year at the Marin County Civic Center. This year, SMART attended the event and issued discount Clipper cards to seniors. Outreach staff taught fairgoers how to load value at station platforms and the importance of tagging on and off using the card reader machines. The team also listened to feedback on making the information more accessible to seniors, who spoke about their enthusiasm for trying the SMART train, but required more education on Clipper.

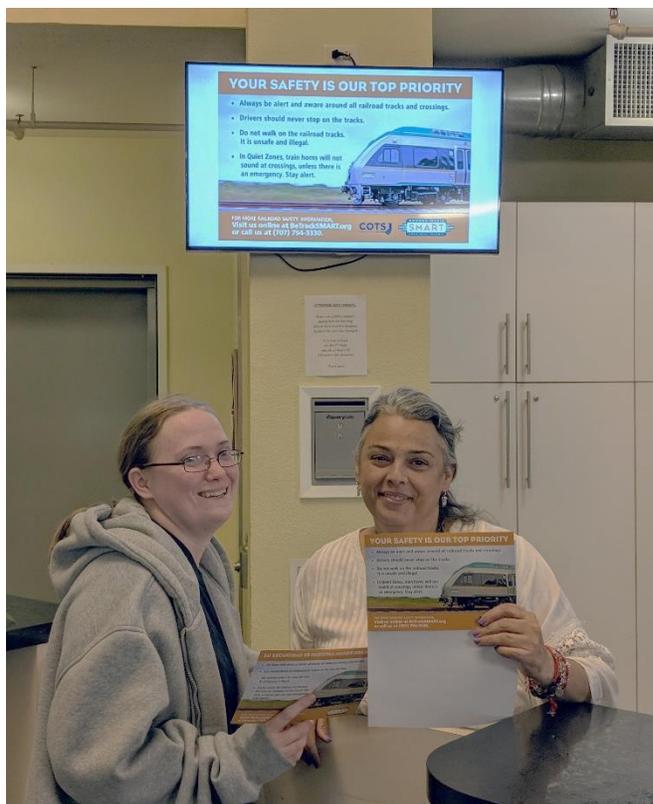


Since the last SMART Board meeting, outreach staff has participated in the following community events and presentations:

- November 7 | School Safety Presentation: Coleman Elementary School (San Rafael)
- October 31 | Halloween Safety Canvassing (On Board)
- October 31 | Platform Safety Briefing: Disability Services and Legal Center (Santa Rosa)
- October 29 | School Safety Presentation: Our Lady of Loretto School (Novato)
- October 25 | Platform Safety Briefing: Homeward Bound
- October 24 | Marin Senior Information Fair (San Rafael)
- October 16 | Safety Presentation: Committee on the Shelterless (COTS) (Petaluma)
- October 16 | Sons in Retirement Presentation (Petaluma)

- October 14 | St. Vincent de Paul High School Open House (Petaluma)
- October 12 | Safety Pop-Up: Santa Rosa North Station (Santa Rosa)
- October 12 | Safety Pop-Up: Santa Rosa Downtown Station (Santa Rosa)
- October 10 | Safety Pop-Up: Cotati Station (Cotati)
- October 8 | School Safety Presentation: Grant Elementary School (Petaluma)
- October 2 | Platform Safety Briefing: Daytrippers (Santa Rosa)
- September 29 | Safety Pop-Up: Novato Hamilton Station (Novato)
- September 28 | Safety Pop-Up: Sonoma County Airport Station (Santa Rosa)
- September 27 | Safety Pop-Up: Rohnert Park Station (Rohnert Park)
- September 23 | Safety Pop-Up: San Rafael Station (San Rafael)
- September 21 | Sebastopol Rotary Club Presentation (Sebastopol)

Community Outreach | Safety Education and Awareness



SMART has an extensive rail safety program that includes targeted safety campaigns, programs with local schools, and ongoing safety outreach efforts throughout the year. September and October were key months for safety outreach, with SMART participating in statewide and national rail safety efforts. SMART's outreach team continues to expand its safety education program by reaching out to schools in Marin and Sonoma counties. The program, in partnership with local schools, teaches children in grades K-12 about rail safety and the importance of safe behavior near all tracks and trains. SMART's safety outreach program also includes providing information to local driver's education schools to help educate new drivers. In addition, SMART's safety outreach includes working with organizations who provide services for the homeless. In October, SMART worked with COTS at the Mary Isaak Center in Petaluma and participated in a

safety discussion with their clients during a residents' meeting. Staff at the center received training on rail safety and advocacy, and discussed ways to partner with SMART on future safety initiatives. SMART provided safety information cards for the center to distribute to residents, as well as a digital flyer for their large display boards.



SMART's Community Outreach staff maintained a safety presence at all SMART stations with safety pop-up events. These events occur regularly throughout the month and increase safety awareness among riders during popular commute times and on weekends. SMART Safety Spot station pop-up events will continue through the end of the year. Check out our social media pages for information on our next pop-up event.

Community Outreach | Customer Service

SMART's Communications and Marketing team manages SMART Customer Service provided by the Golden Gate Bridge, Highway and Transportation District. Customer Service has handled approximately 14,000 calls and emails since SMART began service in August 2017. SMART facilitates the customer service process and equips Golden Gate staff with the necessary information to resolve a majority of general passenger inquiries. The communications team also offers assistance to customers with issues such as Clipper cards, the mobile e-ticket app, and maintenance along the right-of-way. Customer service also handles Lost and Found for items left behind on trains by our riders.

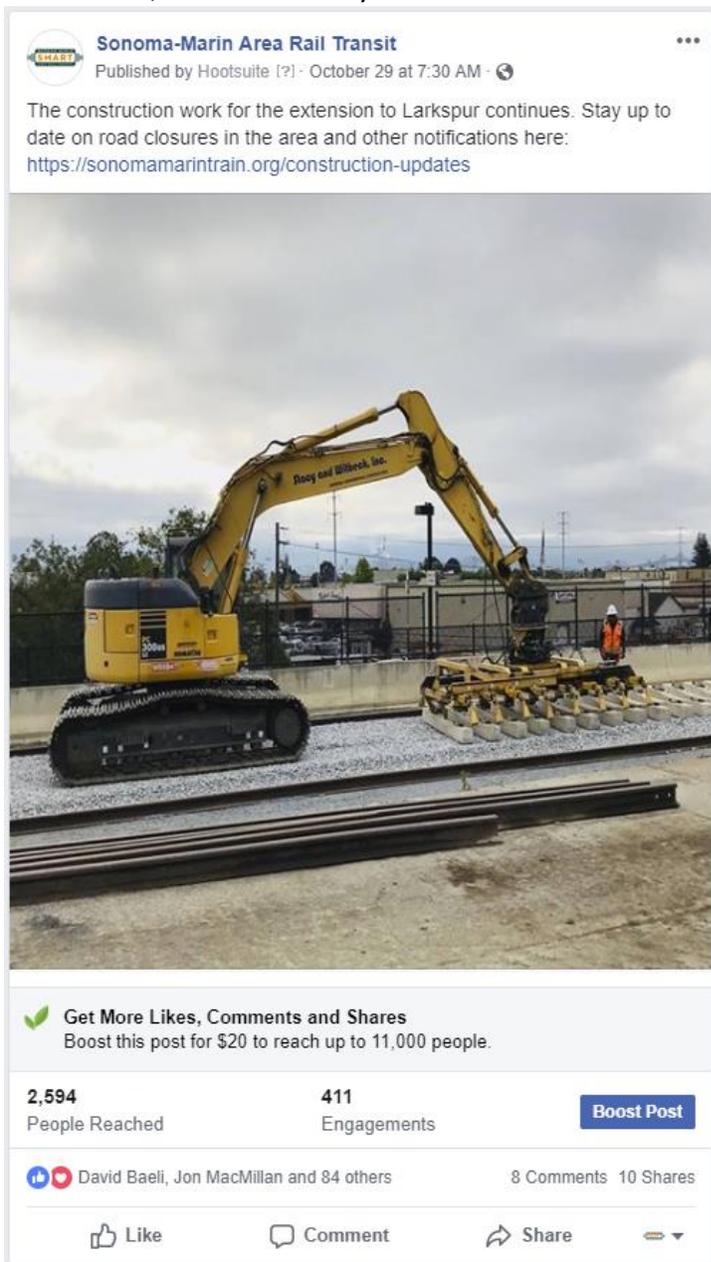
SMART's outreach team also provides information to business and neighborhoods in the areas where work is underway on the Larkspur Extension. Information about road closures, construction impacts, and construction activities are provided through canvassing and online. SMART has reached out to businesses along the affected areas to assure that they are included in plans. Outreach for the Larkspur Extension will continue during the construction process.

MARKETING

Digital Programs | Social Media

Social media is a central component of SMART's marketing efforts. Our audiences receive information about events, safety pop-ups, service notifications, and links to information for riders, including safety tips. All social media platforms are constantly monitored for questions and comments from the public.

SMART utilizes social media platforms including Facebook, Twitter, and Instagram to encourage the use of various resources and services offered by transit partners to increase connections to the SMART train, such as the City of Santa Rosa's ParkSMART shuttle and the Transportation Authority of Marin's Lyft rideshare service discount.



Some of the most engaging posts on SMART's Facebook page include helpful links and updates on construction and rail extensions. Platforms such as Facebook and Twitter allow the outreach team to engage with followers and establish brand affinity.

The most popular post during this period presented information on Marin Transit Connect, a service that provides connections to riders in Marin County, and information about SMART's Larkspur extension construction.

Media | News Coverage

- October 25, *SMART, Santa Rosa at loggerheads over Jennings Avenue pedestrian and bicycling crossing* (Santa Rosa Press Democrat)
- October 19, *SMART selling site next to downtown Santa Rosa station for housing project* (North Bay Business Journal)
- October 19, *Car drives on SMART tracks in Petaluma, delays service* (Santa Rosa Press Democrat)
- October 15, *Golden Gate Ferry strained by high demand* (Marin Independent Journal)
- October 6, *Dick Spotswood: Demise of railroad authority opens other opportunities* (Marin Independent Journal)
- October 4, *SMART selling site next to downtown Santa Rosa station for housing project* (Santa Rosa Press Democrat)
- October 2, *The Great Redwood Trail master plan and NCRA debt and liability study bill signed into law* (Lake County News)
- October 1, *State Sen. McGuire's landmark trail bill signed into law Saturday* (KRCR ABC7)
- October 1, *The Great Redwood Trail has passed, making way for a 300-mile North Coast trail* (KSRO)
- September 29, *New law will turn old rail into Great Redwood Trail* (Willits News)
- September 29, *Gov. Brown signs bill paving way for 300-mile North Coast trail* (Santa Rosa Press Democrat)
- September 28, *Commuters Await Completion of SMART Train Extension to Larkspur Ferry* (KPIX Channel 5)
- September 27, *Bay Area rec openings fill future with promise* (San Francisco Chronicle)
- September 23, *Close to Home: Santa Rosa neighborhood stranded by SMART* (Santa Rosa Press Democrat)
- September 20, *SMART to begin work on extension of commuter rail to Windsor* (Marin Independent Journal)
- September 20, *SMART Board of Directors approves, amends contracts for Windsor Extension* (Railway Track & Structures)
- September 19, *SMART to begin work on extension of commuter rail to Windsor* (Santa Rosa Press Democrat)
- September 16, *PD Editorial: Get smarter about train safety* (Santa Rosa Press Democrat)
- September 14, *Rohnert Park SMART train death ruled accidental* (KPIX Channel 5)

- September 14, *SMART train fatality in Rohnert Park ruled an accident* (Santa Rosa Press Democrat)
- September 12, *Bay Area's Clipper card transit system to get \$195 million overhaul* (North Bay Business Journal)
- September 11, *Bay Area's Clipper card transit system to undergo \$195 million retrofit to improve user experience* (Santa Rosa Press Democrat)
- September 11, *CA: SMART Train Collisions with Pedestrians, Bicyclists Draw Increased Safety Scrutiny* (Mass Transit Magazine)
- September 11, *SMART collisions with pedestrians draw increased safety scrutiny* (Petaluma Argus Courier)
- September 10, *SMART collisions with pedestrians draw increased safety scrutiny* (Santa Rosa Press Democrat)
- September 10, *CA: San Rafael Vets Concepts for New Transit Hub* (Mass Transit Magazine)

LARKSPUR EXTENSION PROJECT

- Construction continues on the City of San Rafael bicycle and pedestrian pathway from Rice Drive to Andersen Drive.
- Construction of the re-aligned Francisco Boulevard West continues with the roadway grading, curb and gutter work elements.
- Construction of the two track bridges over San Rafael Creek is on-going with the installation of precast girders and floor beams.
- The utility relocations from Francisco Boulevard to Rice Drive have been started in month of September
- All of the systems underground, foundations and conduit have been installed between Andersen Drive and the Larkspur Station.
- The Auburn Bridge rehabilitation is ongoing and should be completed in November.



City of San Rafael Pathway – concrete topping slab



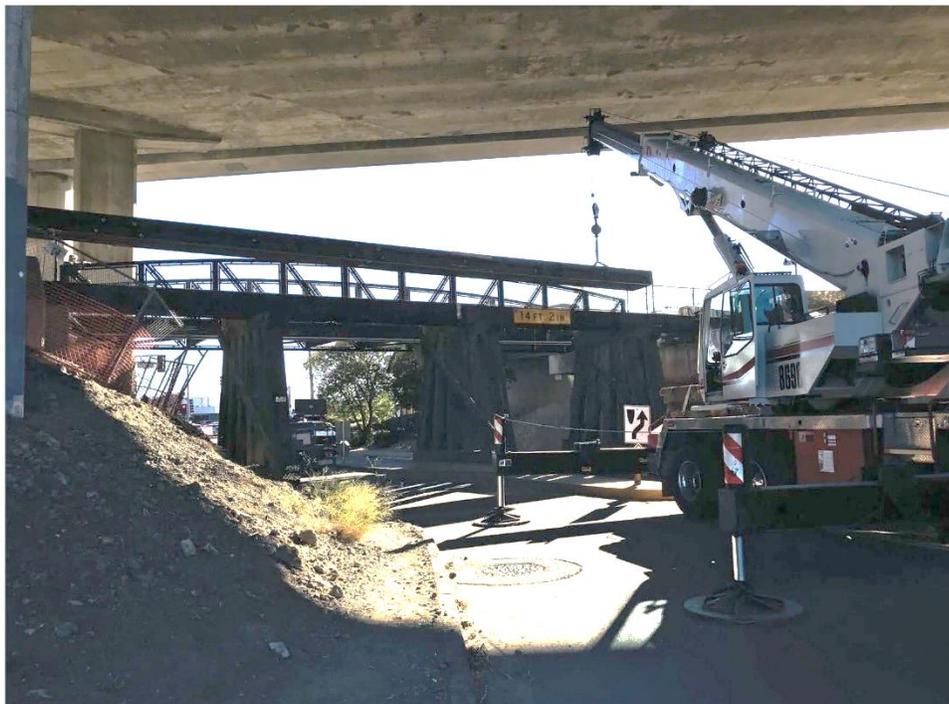
San Rafael Creek Bridges – installation of precast bridge girders



Francisco Blvd West – preping track subgrade



Signal house foundation construction at the Larkspur Station



Auburn Bridge – installing new bridge beam

WINDSOR EXTENSION PROJECT

- Field survey for topographical data and reference elevations is ongoing.
- Tree surveys have been conducted.
- Biological review of the natural habitat is underway.
- Preliminary engineering to identify track alignment and physical improvements is on-going.



Existing Timber Trestle along the Windsor Alignment

VEHICLE ENGINEERING

Cars 115-118 were delivered to the SMART Rail Operations Center Friday October 12, 2018.



Nippon Sharyo is in the process of testing and commissioning the cars preparing them for revenue service.



OPERATIONS

MAINTENANCE OF WAY:

- Interviews were conducted to fill Facilities Technician and Signal Technician positions.
- The Federal Railroad Administration Signal Specialist conducted an audit the last week of September with no violations were reported.
- A training class was held with all Signal Technicians covering maintenance and adjustment of the Haystack Bridge alignment sensors.
- One of our Signal Technicians completed apprentice training course.
- Maintenance of Way staff participated in 2 System Safety Program Plan (SSPP) review with the Safety and Security Department.
- Maintenance of Way staff participated in an internal debriefing on SMART's response to the Golf Course Drive, Rohnert Park incident.
- Two Roadway Worker Protection classes were held for SMART's train control contractors
- An Employee in Charge (EIC) qualification training class was held for our 2 newest Signal Technicians. This completed their qualification process.
- Maintenance of Way staff participated in an additional System Safety Program Plan (SSPP) review with the Safety and Security Department.
- An in-house developed training session was held with all Signal Technicians on Track Circuit maintenance and troubleshooting.

TRANSPORTATION:

- Interviews were conducted to fill five Engineer-Conductor positions.
- An Engineer-Conductor was promoted to Controller- Supervisor position
- Training is being conducted for new hires: Engineer-Conductors.
- Transportation Department has currently Recertifying eight (8) Engineer-Conductor certificates to comply with Federal Railroad Administration (FRA) Code of Federal Regulations (CFR) 49 Part 240/242 certificates requirements.

VEHICLE MAINTENANCE:

- Arrival of the four option cars. Diesel Multiple Units 115, 116, 117, 118.
- Commissioning Diesel Multiple Units 115, 116, 117, 118. This consist of testing all the functions of the Diesel Multiple Units. Different vendors fly in and test their system function that they are responsible.
- Performed mid-year maintenance on 2 Diesel Multiple Units; 500-hour oil change on 9 Diesel Multiple Units; and Annual Maintenance on 2 Diesel Multiple Units.
- Automatic Train Control maintenance performed on 5 Diesel Multiple Units.
- Performed center bushing change out on 2 Diesel Multiple Units.
- Performed under carriage inspection on 14 Diesel Multiple Units. The Diesel Multiple Units are not easy to inspect underneath so we move each set over the pit to inspect.
- Implemented the new payroll system.

HUMAN RESOURCES

CURRENT OPEN RECRUITMENTS:

- Engineer-Conductor
- Signal Technician
- Real Estate Officer
- Controller Supervisor

INTERVIEWS CONDUCTED:

- Engineer-Conductor
- Senior Administrative Analyst
- Facilities Maintenance Technician
- Real Estate Officer
- Controller Supervisor

HIRING:

SMART has hired one (3) Engineer-Conductors; (2) Conductors; (1) Junior Engineer; (1) Supervising Accounting; and (1) Administrative Assistant for Maintenance of Way.

MISCELLANEOUS:

Human Resources is currently working with Procurement to conduct a Request for Proposals for Occupational Health Services. The current contract with Concentra Medical Centers expires on December 31, 2018.

REAL ESTATE

PROPERTY ACQUISITIONS

Downtown Santa Rosa Station Property - Staff is continuing to work with the selected developer by providing background materials for the due diligence period in developing a Transit Oriented Development at Railroad Square in Santa Rosa.

Larkspur Extension Project - Staff is continuing work on the remaining tasks that need to be completed as part of the Land Exchange Agreement with a private property owner that has been fully executed. Staff is continuing to work with the title company on the escrow details for the Land Exchange Agreement. In order to not delay construction, a month-to-month lease has been executed allowing the contractor to work on the needed property before escrow is scheduled to close in early 2019. Staff is continuing to work with the City of San Rafael to take a minor zoning change on the property to the City Council meeting in early November. Final utility legal descriptions and plats are being finalized and will be recorded.

In June 2017, a Memorandum of Understanding was executed between SMART and the City of San Rafael for the Larkspur Extension Project which included a Land Exchange. The land exchange is needed for the realignment of Francisco Boulevard West and new alignment of the tracks. Staff is still working on the properties that will be in the Land Exchange Agreement with the City of San Rafael.

Pathway - Coordinating with the local municipalities regarding securing any necessary land rights to accommodate the construction of the pathways and interim access and laydown area needs.

PROPERTY MANAGEMENT

Administrative Office Lease: Staff is nearing completion of the office consolidation project.

Special Events Completed:

Ragnar Relay Race – November 2 – 3, 2018

Right of Entry Permits Issued:

PG&E – Gas Line Remediation Work – Gas Line repair work – Rush Creek Place, Novato - Permit extension granted

PG&E – Gas line inspection Work – W Los Robles Road, Santa Rosa

City of Santa Rosa – Sanitary sewer line rehab work – Santa Rosa

PG&E – Relocation of poles and new electrical lines at Francisco Blvd. West, San Rafael.

PG&E – Vegetation trimming/removal in Windsor – Permit extension granted until December 31, 2018

City of Cotati – Repaving of East Cotati Avenue

PG&E - Installation of new gas line – San Miguel Road for the Coffey Park Restoration, Santa Rosa

Staff is continuing working on issuing Right of Entry Permits/License with:

West Coast Solar Company – Solar Project – Lagunitas Brewing – Petaluma

City of Santa Rosa – Pathway crossing at Hearn Avenue.

Sonic – Numerous Access Permits issued for work on fiber optics lines.

Metro-MCI – request to connect to Sonic fiber line

COMCAST – Staff is still working to finalize outstanding license agreement fees. Fiber Optic installation verifications in 7 locations. Agreements to be revised.

Marin County Flood Control/City of San Rafael – Clearing of vegetation – Drainage Channel

PG&E – Vegetation trimming/removal

SAFETY AND SECURITY

Ongoing concerns with trespassing along the right of way.



This individual was using the tracks as a short cut in the Scenic Ave area (left picture), the bicyclist was near San Miguel and Piner Road (right picture).



Homeless encampments continue to show up overnight along the right-of-way. This camp was occupied by two individuals where were quickly moved along in Todd Road area of Santa Rosa.



Homeless encampment located in Santa Rosa was quickly addressed after reported by train crews.



He was sleeping dangerously close to the tracks and railroad equipment. He was escorted off the property immediately in Santa Rosa.

SMART safety, engineering, systems and Americans with Disabilities Act (ADA) consultant met for site evaluations to determine whether or not any enhancements to the crossings could be made. In summary, many crossings can be enhanced, some on SMART's right of way, some crossings requiring outside agency support. These in person field evaluations were completed at 62 crossings.



The photos were taken during a site evaluation. It highlights the fact that despite well marked path of travel, some pedestrians will use their own route no matter how unsafe it may be.

SMART hosted a Marin County incident debrief with Novato, San Rafael and Central Marin Police agencies. The agencies were briefed on lessons learned from the prior incidents and ways to improve communication and response with SMART.

SMART staff involved in the Rohnert Park pedestrian death met at the Rail Operations Center for a debriefing. The goal of the debriefing is to discuss response, ways to improve and communication.

SMART hosted Rohnert Park Department of Public Safety for a critical incident debriefing. The team met to discuss the progress of the investigation, roles and responsibilities and timelines for release of information.

SMART hosted our quarterly safety meeting to include outside agencies San Rafael Police, San Rafael Fire, Central Marin Police and Central Marin Fire. The meetings are ongoing as the Larkspur project continues to develop and be constructed. This meeting is a forum for public safety agencies to be part of the Larkspur extension project from a safety perspective.

Staff has successfully tested a demo platform speaker unit. The project is expected to be completed by end of November with all platforms having speakers for SMART service alerts.



GRANTS, LEGISLATION, PLANNING AND REGIONAL ACTIVITIES

UPCOMING GRANTS AND AWARD ANNOUNCEMENTS

Active Transportation Program (ATP): The California Transportation Commission (CTC) and the Metropolitan Transportation Commission (MTC) are reviewing applications received for the ATP program for funding of \$100 million annually for Fiscal Years 2019-20 through 2022-23. The State will announce the prioritized projects from their portion of the program by December 31, 2018. In the regional programming, MTC will program their share of the ATP funds after the state, with a decision from MTC due to the CTC by February 2019.

SMART submitted two requests for this round of ATP funding. The first is the *SMART Pathway Santa Rosa to Rohnert Park Gap Closure Project* to construct the remaining 2.8-miles of pathway to be constructed between Bellevue Avenue in Southwest Santa Rosa and Golf Course Drive in Rohnert Park. This request is for \$5.8 million of ATP funds to complete a \$7.1 million estimated project cost and would complete 10.3-miles of Class 1 pathway between Guerneville Road in Santa Rosa and Sonoma Mountain Village south of Rohnert Park/Cotati. The second submittal is for the *SMART Pathway Windsor to Petaluma Gap Closure Project* to construct the remaining 11.8-miles of pathway over the 22.5-mile corridor between Windsor and Petaluma. This request is for \$27.5 million of ATP funds to complete the \$31.9 million estimated project cost.

Federal Railroad Administration – Positive Train Control Systems Grant (PTC): The Federal Railroad Administration issued a second Notice of Funding Opportunity (NOFO) for Positive Train Control (PTC) Systems in 2018, this one for \$43 million. Applications were due on October 13 and SMART submitted a request for \$15 million in funding for a portion of the PTC Systems costs associated with extending rail service north from Windsor to Healdsburg. Letters of Support for this application were received from SMART’s State Legislative Delegation, as well as the Cities of Cloverdale and Healdsburg, the Town of Windsor, the Counties of Sonoma and Marin, and the Sonoma County Transportation Authority and Transportation Authority of Marin. The Federal Railroad Administration does not have a public timeline for announcing awards for these PTC funds. SMART was notified in August 2018 that \$5 million had been awarded to SMART for systems work between Sonoma County Airport and Windsor from a previous round of PTC funding.

LONG RANGE PLANNING ACTIVITIES

Regional Transportation Plan Update: The Metropolitan Transportation Commission (MTC) has begun the process of updating the Regional Transportation Plan, currently named *Plan Bay Area 2040*. The updated financially constrained plan will be called *Plan Bay Area 2050*. MTC is also developing an unconstrained transportation vision plan called Horizon and has requested submittals of transit and roadway projects that have never been submitted for inclusion in a Regional Transportation Plan. Horizon project submittals were due September 9 and on October 22, MTC’s Project Performance Assessment process announced the selection of 6 capital projects and 6 operational strategy projects as finalist. Included as one of the 6 capital project finalists is “SMART to Richmond via New Richmond San Rafael Bridge” to connect SMART from either San Rafael or Larkspur to Richmond BART/Amtrak. The project was submitted by William Manley, Joseph Naujokas, Christopher Sork and the Sonoma County Transportation and Land Use Coalition.

State Route 37 Environmental Working Group: The Transportation Authority of Marin (TAM), Sonoma County Transportation Authority (SCTA), Napa County Transportation Planning Agency (NCTPA) and Solano Transportation Authority (STA) have entered into a memorandum of understanding (MOU) to continue to jointly study needed improvements to State Route (SR) 37. The next meeting is scheduled for Thursday November 8, 2018 at 9:30am at the Foley Cultural Center in Vallejo.

North Bay Transportation Officials Meeting: Staff attended the quarterly North Bay Transportation Officials meeting on Thursday October 11, 2018. Topics discussed included project funding and schedules, joint procurement opportunities, the new Clipper system status, and miscellaneous best practices. Other agencies in attendance included: Sonoma County Transportation Authority, Napa Valley Transportation Authority, Sonoma County Transit, Marin Transit, Metropolitan Transportation Commission, Transit Authority of Marin, Golden Gate Transit, Solano County Transportation Authority, Petaluma Transit and Santa Rosa City Bus.

STATION AREA PLANS AND DEVELOPMENT

Downtown Rohnert Park: The Rohnert Park Planning Commission held a meeting on October 25, 2018 to discuss the future Downtown Rohnert Park Development. The Planning Commission made a recommendation to the City Council to be considered at a near term upcoming meeting. SMART staff was in attendance.

San Rafael Transit Center Relocation Project: The Golden Gate Bridge, Highway and Transportation District (Bridge District) is the Lead Agency on a multi-year process to develop a new transit center for San Rafael. The Bridge District, in coordination with the City of San Rafael, Marin Transit, Transportation Authority of Marin (TAM) and SMART are partnering to identify a new transit center site and configuration that will provide for the current and future mobility needs of San Rafael and Marin County. The Bridge District held a public scoping meeting on October 30, 2018, to gather input and comments from public agencies and the community on the scope of the Draft Environmental Impact Report to be prepared for the San Rafael Transit Center Replacement Project. SMART staff was in attendance.

LOCAL PLANNING DEPARTMENT NOTIFICATION AND COORDINATION TRACKING:

SMART Planning staff tracks and reviews all notices sent by local jurisdictions for projects occurring adjacent to or nearby the railroad tracks. Staff has received and reviewed **41** different notices in the months of July, August, and September.

SYSTEM ACCESS PLANNING ACTIVITIES

Transit Coordination Meetings

- October 3, 2018 - Staff attended the Metropolitan Transportation Commission (MTC) monthly Transit Finance Working group meeting. The next regular meeting is scheduled for November 8, 2018.
- October 10, 2018 – Staff attended Sonoma County Transportation Authority’s monthly Transit Technical Advisory Committee meeting. The next regular meeting is scheduled for November 14, 2018.

Transit Support Programs

- *Marin Commutes Program* – The Transportation Authority of Marin (TAM) is launching a new program “Marin Commutes” in 2019 to offer a comprehensive resource for employers and their employees regarding commute options and support for commuters in Marin County. TAM held a meeting on Monday October 29th, 2018 to collect stakeholder’s input, and share their process for announcing information about their website, contacts, and channels for communication.

Information on the TAM program can be found here: <https://www.tam.ca.gov/erh/>

- Sonoma County Transportation Authority has launched their new *Emergency Ride Home Program*. The program provides up to four guaranteed emergency rides home costing up to \$125 each. The program is similar to the existing Transportation Authority of Marin’s Emergency Ride Home program.

Information on the SCTA program can be found here:

<http://scta.ca.gov/projects/emergency-ride/>

BICYCLE ACCESS AND PARKING

Bike Share: The Sonoma County Transportation Authority (SCTA) and Transportation Authority of Marin (TAM) submitted a joint application to the Metropolitan Transportation Commission (MTC) to receive a grant to create a bike share system in close proximity to the SMART stations. Grant funds became available in July. SCTA & TAM put out a Request for Information on Bike Share programs. Those responses have been received and staff are developing a Request for Proposals to select a vendor to create a bike share system. SCTA and TAM staff have request SMART staff collaboration on program implementation going forward.

BikeLink™ Lockers: In addition to 10 U-Racks at each SMART station, SMART has installed 34 electronic lockers accommodating 68 bicycles at SMART stations. Each station has a minimum of 4 locker parking spaces and efforts are underway to ensure that any new stations in the system will have electronic lockers, as space and resources allow. The locker vendor, BikeLink™, has locker locations throughout the Bay Area and more information on how to use the system can be found here: <https://www.bikelink.org>.

BikeLink is completing testing of a pilot project with BART's BikeLink lockers allowing Clipper card usage to access BikeLink lockers. Once that testing is completed, SMART anticipates implementing the Clipper card access feature throughout the SMART BikeLink network. In addition, SMART staff is working with BikeLink staff to monitor SMART's BikeLink locker network and modify as needed to address locker capacity concerns.

TECHNICAL DATA

511 Transit Technical Advisory Committee (TAC): Staff attended the 511 TAC Meeting on Tuesday October 30th, 2018. The advisory committee discussed their reactions and questions from the Google meeting that was previously held on August 28th at the Metropolitan Transportation Commission's office and the future of the 511 system.

Google Maps: Staff continues to monitor SMART's stations and schedules on Google Maps and recommend improvements whenever necessary. Google representatives gave the transit agencies an update on August 28 on what improvements they are making to their Google Maps/Transit interface and what new projects they are working on, and transit agencies were given the opportunity to give feedback and ask questions.